

<b>FINAL</b> <b>Area 10 City of Richmond</b> <b>Performance Measure</b>	<b>PY 2004</b> <b>Negotiated</b> <b>Level</b>	<b>FINAL</b> <b>Actual</b> <b>Performance</b>	<b>PY 2004</b> <b>80% Level</b>	<b>FINAL</b> <b>PY 2004</b> <b>Status</b>	<b>PY 2003</b> <b>FINAL</b> <b>Status</b>	<b>FINAL</b> <b>PY 2002</b> <b>Status</b>	<b>FINAL</b> <b>PY2001</b> <b>Status</b>	<b>FINAL</b> <b>PY 2000</b> <b>Status</b>
Adult Entered Employment Rate	74	85.4	59.2	E	M	E	M	E
Adult Retention Rate at 6 months	84	87.0	67.2	E	E	E	E	E
Adult Average Earnings Change in 6 Months	\$2,800	\$2,665	\$2,240	M	E	E	E	E
Adult Employment and Credential Rate	62	62.9	49.6	E	M	E	E	FTM
Dislocated Worker Entered Employment Rate	79	89.0	63.2	E	E	E	M	E
Dislocated Worker Employment Retention Rate at 6 months	92	94.3	73.6	E	E	M	E	E
Dislocated Worker Earnings Replacement Rate in 6 months	94	76.9	75.2	M	M	M	E	E
Dislocated Worker Employment and Credential Rate	62	58.3	49.6	M	E	E	E	FTM
Older Youth Entered Employment Rate	67	89.0	53.6	E	M	E	FTM	E
Older Youth Employment Retention Rate	82	84.2	65.6	E	M	E	M	E
Older Youth Average Earnings Change in 6 months	\$2,500	\$1,002	\$2,000	FTM	M	M	E	E
Older Youth Credential Rate	52	52.6	41.6	E	FTM	E	FTM	FTM
Younger Youth Skill Attainment Rate	74	88.0	59.2	E	E	E	E	FTM
Younger Youth Diploma or Equivalent Attainment	57	69.7	45.6	E	FTM	E	E	FTM
Younger Youth Retention Rate	56	68.8	44.8	E	FTM	E	E	FTM
Customer Satisfaction - Employer	68	77.4	54.4	E	M	M	E	E
Customer Satisfaction - Participant	70	70.9	56	E	E	M	E	E

E - Exceeds/M - Met/FTM Failed to Meet

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